

Write-On Handheld



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Turn Paper and Pencil into Profits

The patented Write-On Handheld™, an optional add-on to the Restaurant Manager™ POS System, provides the most practical tableside order taking and payment solution available.

The Write-On Handheld integrates seamlessly with Restaurant Manager to provide enhanced customer service, tackle line-busting at the cashier station, or enable complete manager access to key back-office information as well as server requests. Pay-at-the-table functionality extends Write-On Handheld capabilities enabling servers to dramatically speed table turns.

Providing Solutions to Real Business Problems

Restaurant Manager focuses on critical business issues facing today's restaurant owner. With Restaurant Manager you get robust functionality, fully integrated optional modules and the expertise needed to solve real business issues and meet your unique goals.

Business Need/Goal	How the Write-On Handheld Helps
Better management insight; cost control	Access reports, current sales and open table information; receive real-time management alerts; allow servers to handle more tables.
Improved customer service	Drinks and food arrive faster, servers focus on customers not on waiting at a POS terminal and customers credit cards can be swiped at table side reducing fraud or theft opportunities.
Increase revenue	Eliminates double entry, speeds order time allowing for extra rounds of drinks or dessert; allows for suggestive selling which can raise the average check.

Simplifying the Process

Unlike competitive products that use a cumbersome touch-button approach, the Write-On Handheld is the only wireless order taking technology that provides three convenient modes of entry: handwriting mode, keyboard mode and groups mode. In handwriting mode, the Write-On Handheld is the only wireless order-taking technology which utilizes handwriting recognition to work just like a pencil and pad. Servers simply write down orders, then instantly send the order to the kitchen.

Managers can also use the Write-On Handheld to do everything from viewing the status of open orders and approving or denying server requested voids, to accessing real-time sales reports and receiving alerts on high-spending tables in order to provide personalized customer service.

Pay-at-the-table capabilities provide a multitude of benefits. Reduce fraud by allowing credit cards to remain within the customer's site at all times. Increase table turns by shaving minutes off of the time it takes to close the table and eliminating traffic jams at POS terminals. Reduce cost and effort by increasing the number of tables servers can cover as the need to enter orders at a POS terminal is eliminated.

[more >>](#)

Go Wireless

Tablesider ordering and payment improves efficiencies and can help improve your bottom line.



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Flexible Input Options

Handwriting mode, one of three order entry methods, offers simplicity and an intuitive way to speed table turns, increase revenue and decrease cost.

Restaurant Manager Tips

1. Restaurant Manager's Mobility Solutions are a perfect compliment to the Write-On Handheld giving you access to important information from virtually anywhere.
2. Using real-time Alert capabilities you maximize the management impact of Restaurant Manager functionality. One way to use Alerts, is to monitor employee hours worked and receive an alert when overtime is approached.